

WPI

Evidence-Based Approach to Implementing the New INCOSE Systems Engineering Competency Framework

Don S. Gelosh, Ph.D., CSEP-Acq
Director, Systems Engineering Programs
Worcester Polytechnic Institute

25 September 2018

Overview

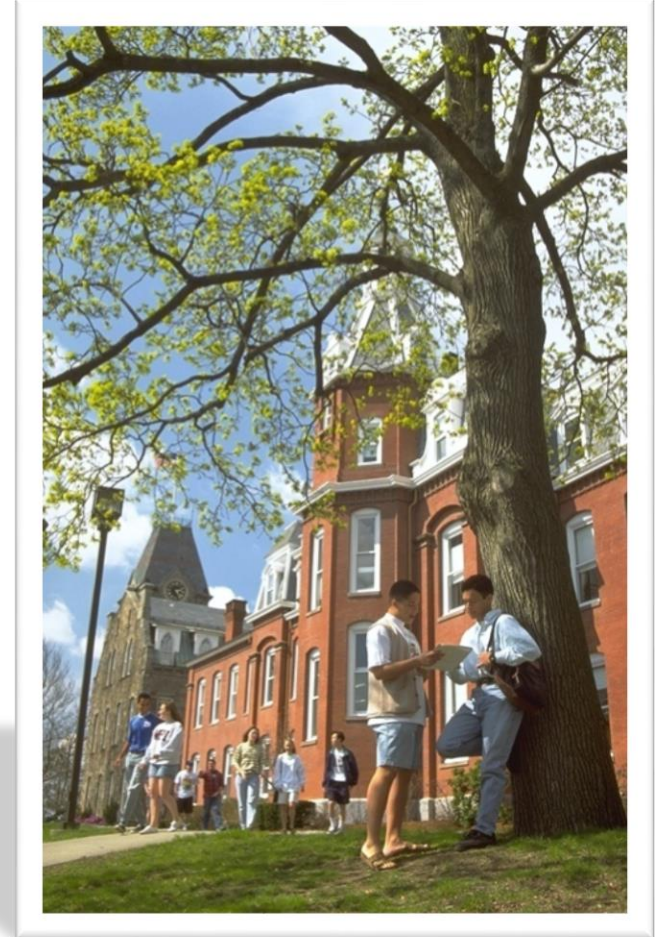
In this presentation:

- Worcester Polytechnic Institute
- The New INCOSE Systems Engineering Competency Framework
- Evidence-Based Indicators
- The Steps to Success
- Conclusion



Worcester Polytechnic Institute (WPI)

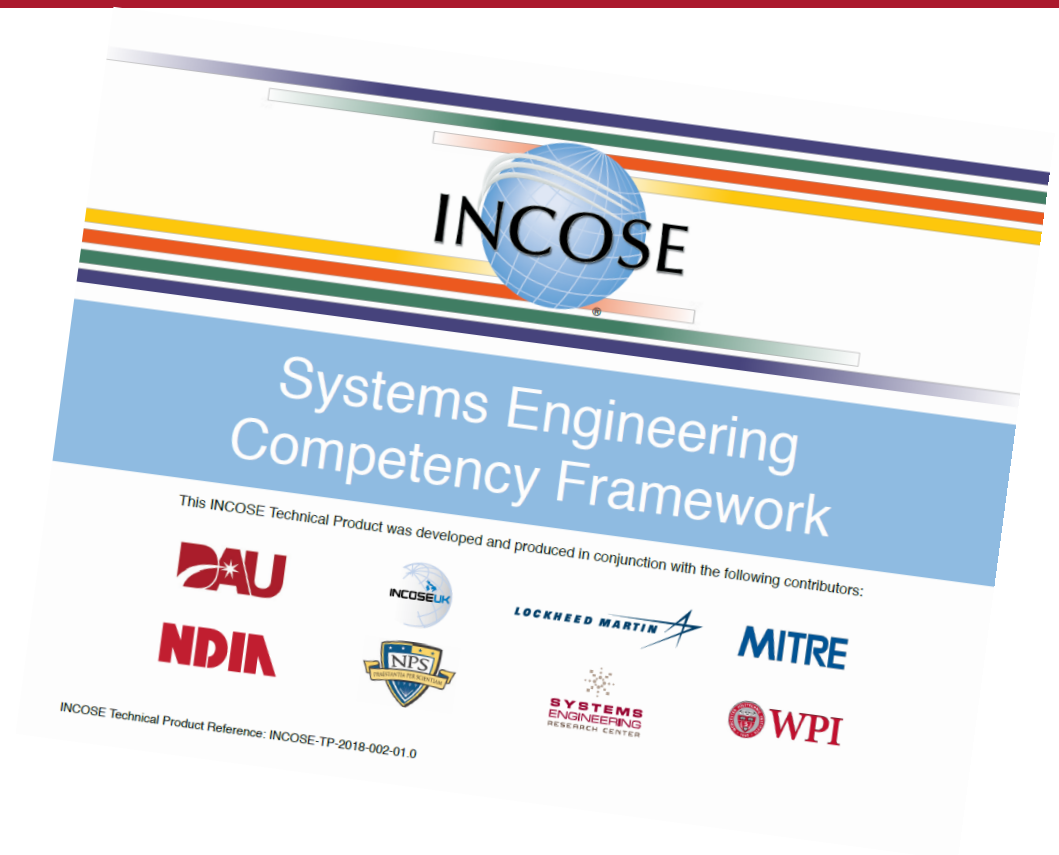
- Founded in 1865
- Undergraduate, graduate, doctorate
- More than 6,600 students enrolled
- Science, engineering, and business
- Motto: Theory and Practice
- World-class faculty
- Cutting-edge research



Systems Engineering Competency Framework

International and Diverse Collaboration:

- 7 Years
- 2 Professional Societies
- 12 Companies
- 4 Schools
- 1 Research Center
- 1 National Lab
- 5 Primary Authors
- 23 Secondary Authors/Reviewers
- 6 Countries

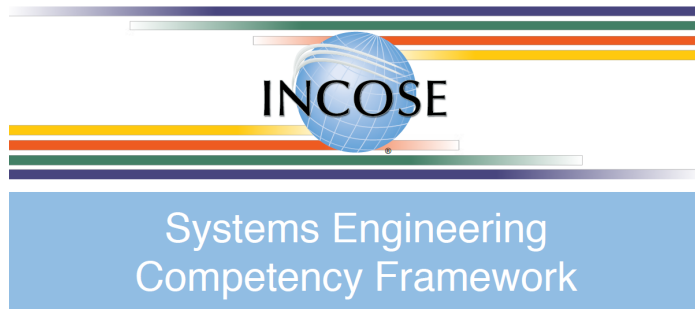


The complete Competency Framework can be accessed at:

<https://www.incose.org/CompetencyFramework>

Systems Engineering Competency Framework

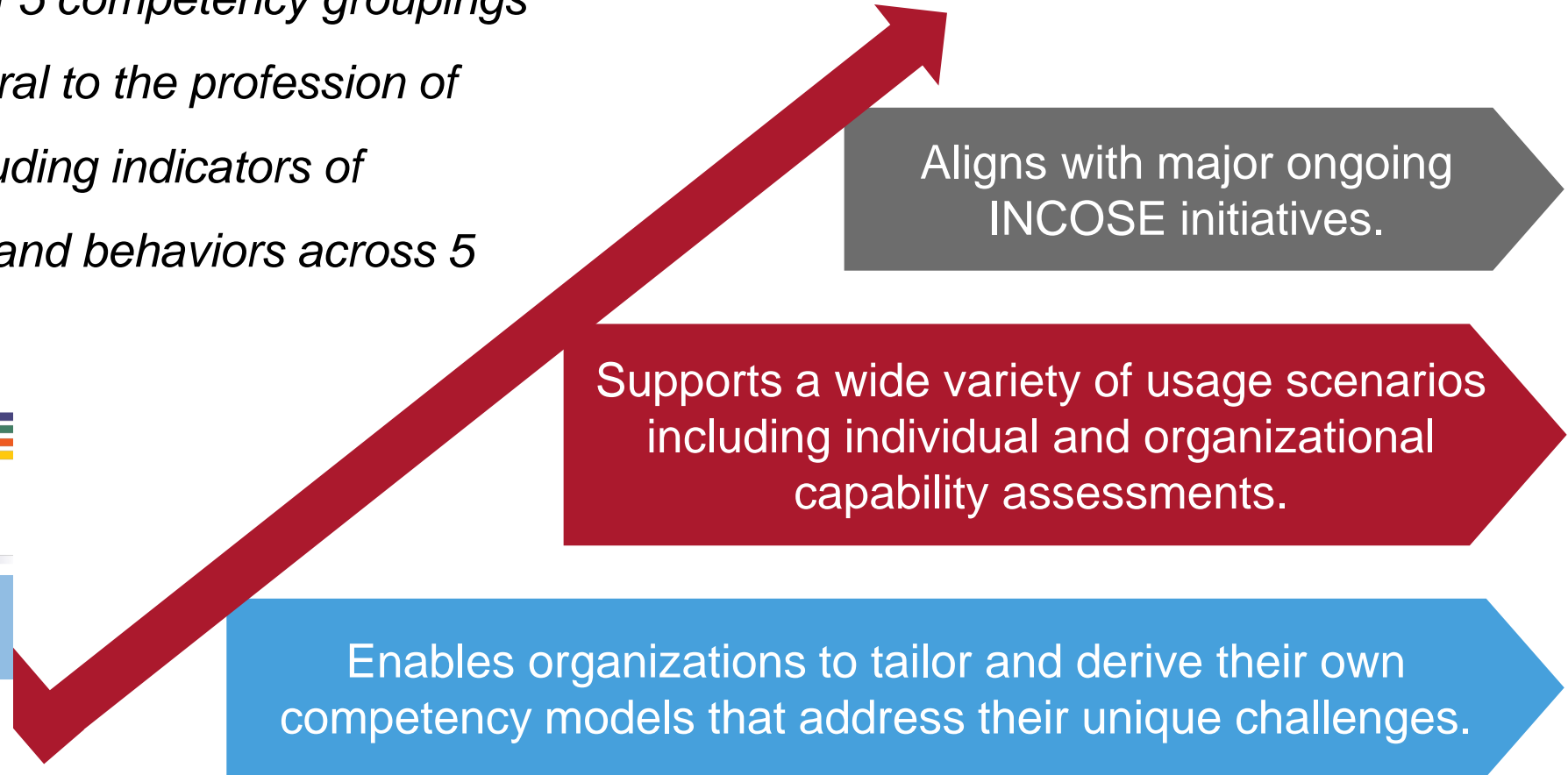
Represents a world view of 5 competency groupings with 36 competencies central to the profession of Systems Engineering, including indicators of knowledge, skills, abilities and behaviors across 5 levels of proficiency.



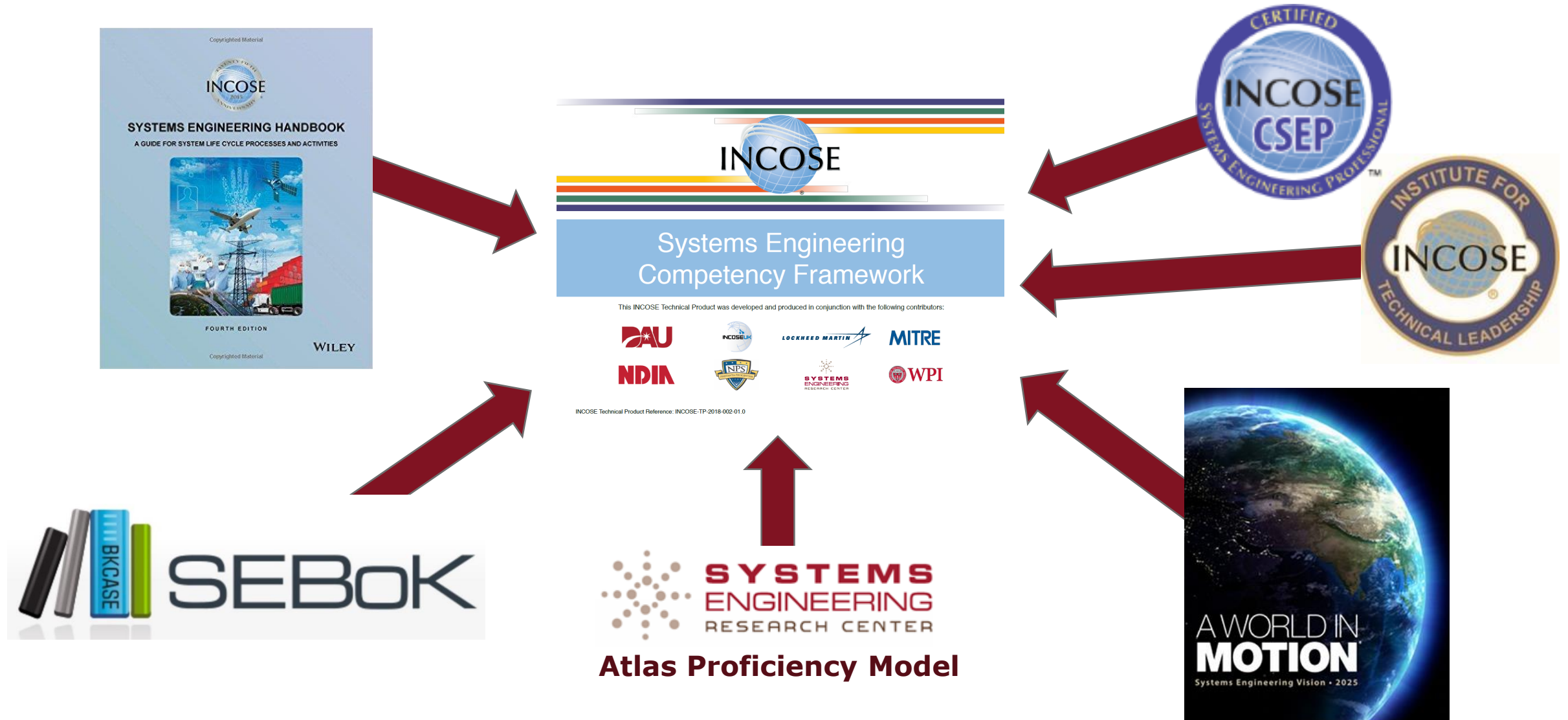
This INCOSE Technical Product was developed and produced in conjunction with the following contributors:



INCOSE Technical Product Reference: INCOSE-TP-2018-002-01.0



Alignment to Major Initiatives



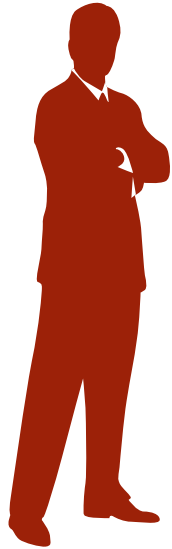
What's in the Framework Document?

INTRODUCTION	6
PURPOSE	6
SCOPE	6
CONTEXT	6
OBJECTIVE	6
DOCUMENT OVERVIEW	7
INCOSE SE COMPETENCY FRAMEWORK DEFINITION	7
COMPETENCY OVERVIEW	7
FRAMEWORK STRUCTURE	8
COMPETENCY AREA TABLE FORMAT	10
COMPETENCE LEVELS	10
USING THE COMPETENCY FRAMEWORK	11
TYPICAL USAGE SCENARIOS	11
TAILORING THE FRAMEWORK	13
INDIVIDUAL PROFESSIONAL DEVELOPMENT	13
ENTERPRISE ABILITY DEVELOPMENT	13
OTHER TAILORING APPROACHES	13
THE RELATIONSHIP BETWEEN ROLES, JOB DESCRIPTIONS AND COMPETENCIES	14
CONSIDERATIONS WHEN DEFINING COMPETENCY BASED ROLE STATEMENTS	14
COMPETENCE ASSESSMENT APPROACHES	15
ATLAS 1.1 PROFICIENCY ASSESSMENTS	16
ASSESSING THE ASSESSORS	16
ACRONYMS AND ABBREVIATIONS	17
GLOSSARY	18
BIBLIOGRAPHY	22
ANNEX A: MAPPING OF THE NEW FRAMEWORK TO ISSUE 3 FRAMEWORK	25

What's in the Framework Document?

ANNEX B: ALIGNMENT WITH INCOSE AND OTHER INITIATIVES	27
INCOSE SYSTEMS ENGINEERING HANDBOOK FOURTH EDITION	27
INCOSE SYSTEMS ENGINEERING PROFESSIONAL (SEP) CERTIFICATION PROGRAM	29
INCOSE VISION 2025 ROLES AND COMPETENCIES	30
INCOSE MODEL-BASED SYSTEMS ENGINEERING INITIATIVE	30
ATLAS PROFICIENCY MODEL	31
ANNEX C: DEFINING ROLES USING THE FRAMEWORK	32
INTRODUCTION	32
CONSIDERATIONS WHEN DEFINING ROLE STATEMENTS	32
ROLE STATEMENT STRUCTURE	33
ASSIGNING COMPETENCIES TO A ROLE STATEMENT	34
TAILORING SHOULD TAKE ACCOUNT OF SPECIFIC ORGANIZATION ISSUES	35
ANNEX D: INCOSE SYSTEMS ENGINEERING COMPETENCY FRAMEWORK	38
ANNEX E: GUIDE TO COMPETENCY EVALUATION	75
ANNEX F: COMMENT FORM	76
FIGURES	
Figure 1 Complete Listing of Competencies in the Systems Engineering Competency Framework	9
Figure 2 Mapping of New Framework Competencies to “Issue 3” Framework Competencies	26
Figure 3 Mapping of SE Handbook Processes to Framework Competencies	28
Figure 4 Comparison of SEP Technical Areas to New Framework Competencies	30
Figure 5 ARCIFE Levels Mapped to Competency Levels	35
Figure 6 Steps Required to Create Organization Generic Role Profile Using INCOSE Competency Framework	37
TABLES	
Table 1 Typical Usage Scenarios for the INCOSE Competency Framework	12
Table 2 Comparison between Competency Assessment Régimes	15

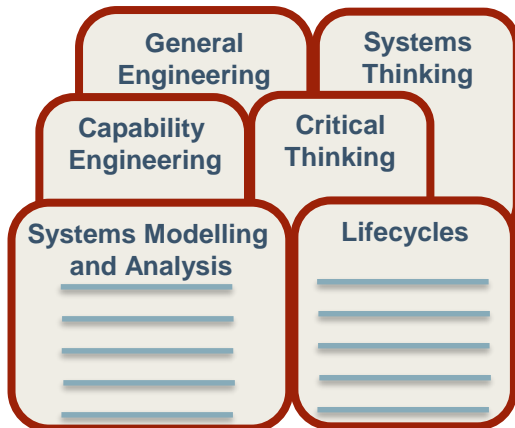
36 Competencies Across 5 Groups



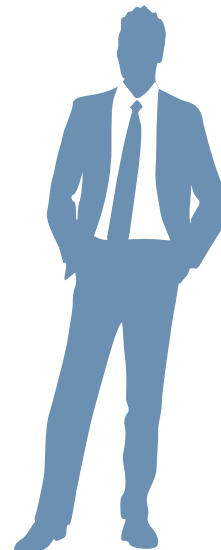
SE Management



Core SE Principles



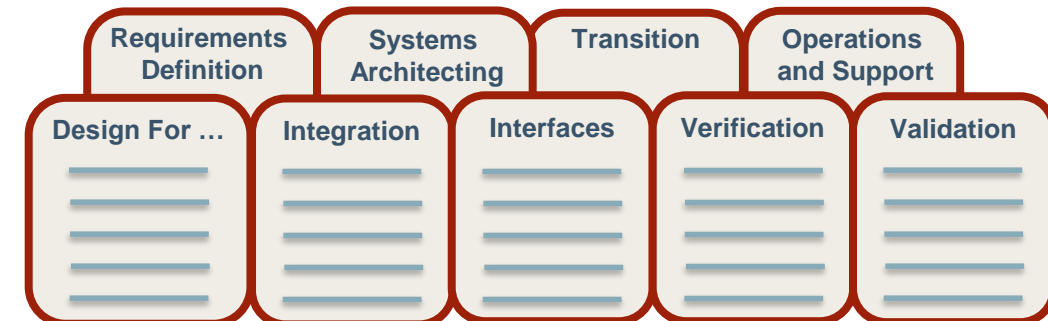
Integrating



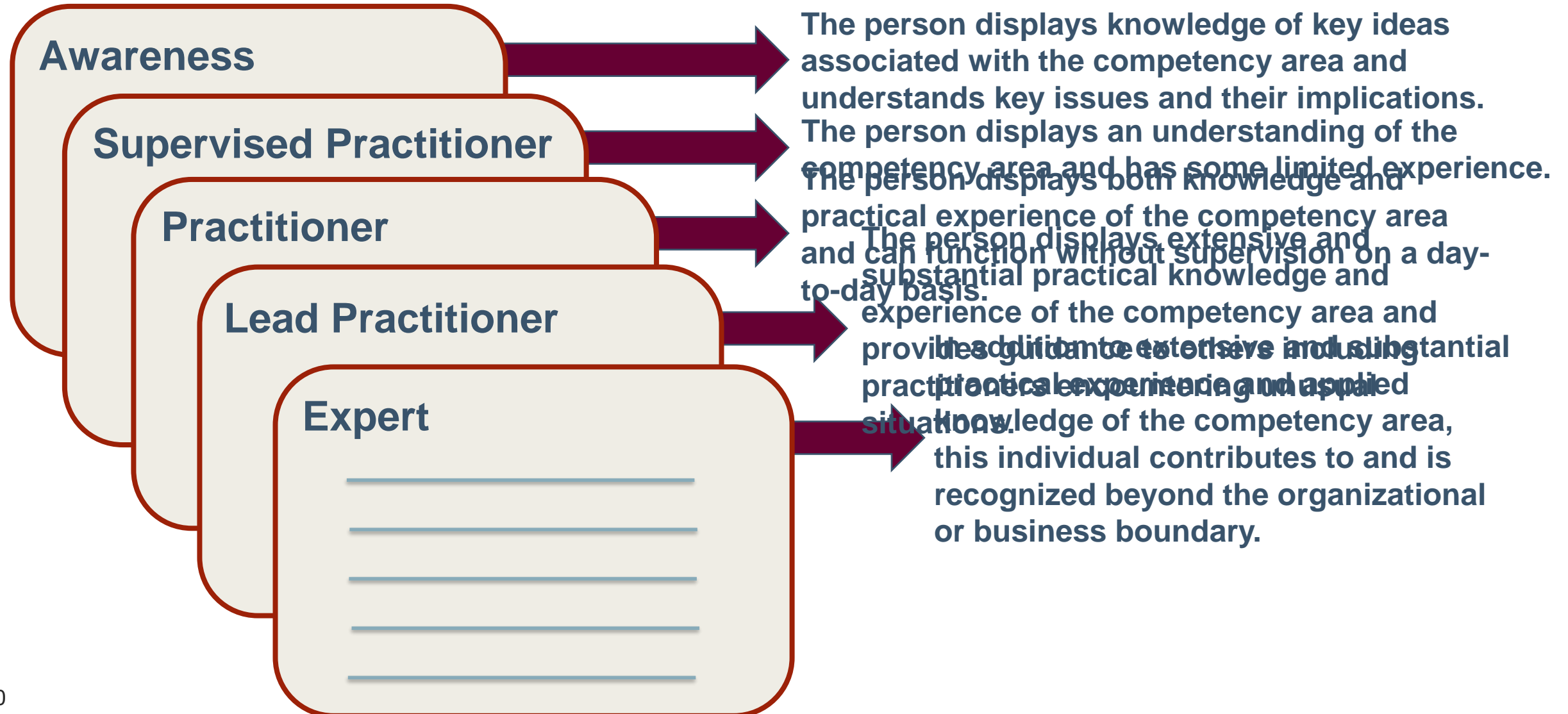
Professional



Technical



Each Competency has 5 Proficiency Levels



Evidence-Based Indicators

COMPETENCY AREA – Technical: Requirements Definition

Description:

To analyze the stakeholder needs and expectations to establish the requirements for a system.

Why it matters:

The requirements of a system describe the problem to be solved (its purpose, how it performs, how it is to be used, maintained and disposed of and what the expectations of the stakeholders are).

EFFECTIVE INDICATORS OF KNOWLEDGE AND EXPERIENCE

AWARENESS	SUPERVISED PRACTITIONER	PRACTITIONER	LEAD PRACTITIONER	EXPERT
Describes different types of requirements (e.g. functional, non-functional, business etc.).	Identifies all stakeholders and their sphere of influence.	Defines governing requirements elicitation and management plans, processes and appropriate tools and uses these to control and monitor requirements elicitation and management activities.	Recognized, within the enterprise, as an authority in requirements elicitation and management techniques, contributing to best practice.	Recognized, beyond the enterprise boundary, as an authority in requirements elicitation and management techniques.
Explains why there is a need for good quality requirements.	Assists with the elicitation of requirements from stakeholders.	Elicits and validates stakeholder requirements.	Defines and documents enterprise-level policies, procedures, guidance and best practice for requirements elicitation and management, including associated tools.	Contributes to requirements elicitation and management best practice.
Identifies major stakeholders and their needs.	Describes the characteristics of good quality requirements and provides examples.	Writes good quality, consistent requirements.	Challenges appropriateness of requirements in a rational way.	Champions the introduction of novel techniques and ideas in requirements elicitation and management, producing measurable improvements.
Explains why managing requirements throughout the lifecycle is important.	Describes different mechanisms used to gather requirements.			

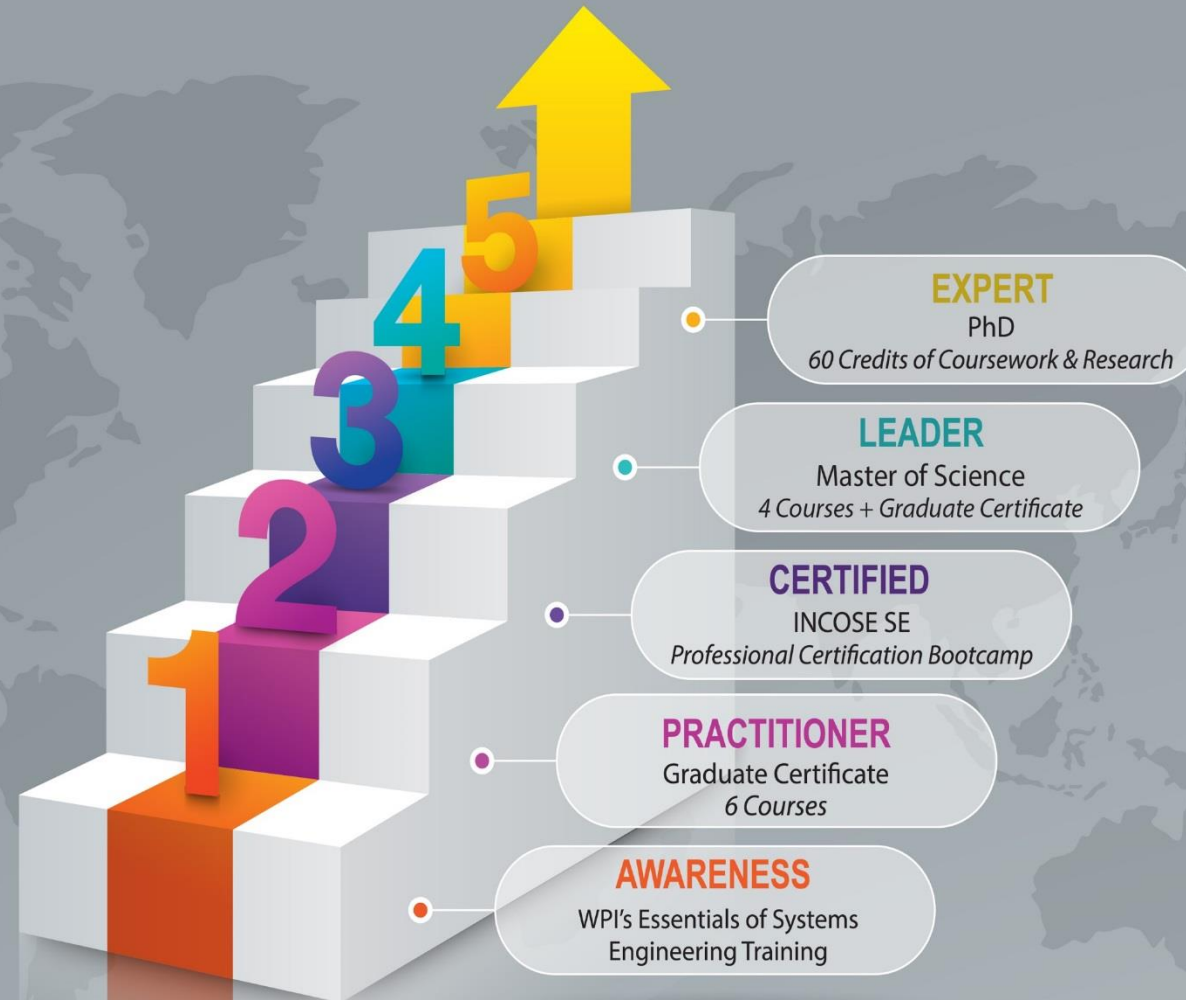
COMPETENCY AREA – Systems Engineering Management: Risk and Opportunity Management

PRACTITIONER	LEAD PRACTITIONER
<p>Defines governing risk and opportunity management plans, processes and appropriate tools and uses these to control and monitor risk and opportunity management activities.</p> <p>Establishes a project risk and opportunity profile including context, probability, consequences, thresholds, priority and risk action and status.</p> <p>Identifies, assesses, analyzes and treats risks and opportunities for likelihood and consequence in order to determine magnitude and priority for treatment.</p> <p>Treats risks and opportunities effectively, considering alternative treatments and generating a plan of action when thresholds exceeds certain levels.</p> <p>Guides supervised practitioners in Systems Engineering risk and opportunity management.</p>	<p>Recognized, within the enterprise, as an authority in Systems Engineering risk and opportunity management, contributing to best practice.</p> <p>Reviews and judges the tailoring of enterprise-level risk and opportunity management processes and associated work products to meet the needs of a project.</p> <p>Coordinates Systems Engineering risk and opportunity management across multiple diverse projects or across a complex system, with proven success.</p> <p>Establishes an enterprise risk profile including context, probability, consequences, thresholds, priority and risk action and status.</p> <p>Coaches new and experienced practitioners in Systems Engineering risk and opportunity management.</p>

All indicators:

- **Start with action verbs.**
- **Are evidence-based.**
- **Show progressions from lower to higher levels of proficiency.**
- **Can be mapped to a combination of knowledge, skills, abilities, behaviors and experiences.**
- **Enable individuals to self-assess and increase their proficiency levels.**

Steps to a Successful Career in Systems Engineering



WPI's Systems Engineering programs align with the INCOSE Competency Framework

The Steps to Success

STEP 1 – AWARENESS

- Fundamental understanding of the key concepts, impacts, and roles of Systems Engineering.
- WPI's **"Essentials of Systems Engineering"** training program:
 - Provides a concise overview of the critical principles, methods, and techniques, including theory-based lectures and application-based exercises and projects.

STEP 2 – PRACTITIONER

- Detailed knowledge of the theories of Systems Engineering and Systems Thinking.
- Practical experience through the application of best practices.
- **Graduate Certificate in Systems Engineering:**
 - Provides strong foundation enabling the development of a wide range of technical skills to lead teams and better design and implement complex systems.

The Steps to Success

STEP 3 – CERTIFIED

- Certification as a Systems Engineering Professional (SEP) is a key step upward.
- WPI offers a **SEP Boot Camp** program:
 - Prepares you for certification by INCOSE as an Associate or Certified Systems Engineering Professional.
 - Builds on your WPI Systems Engineering studies through a targeted review of coursework and the INCOSE Handbook 4th Edition to prepare you for your exam.
 - Provides personalized assistance to walk you through the application process.

STEP 4 – LEADER

- If you are a Systems Engineer, then you are expected to be a leader.
- We believe all engineers should have in-depth knowledge of Systems Engineering and Technical Leadership to be properly prepared for 21st Century realities.
- **Master of Science in Systems Engineering** program:
 - Provides real-world application of foundational and advanced topics that are crucial to effective leadership and engineering across a wide range of corporate and professional organizations.

The Steps to Success

STEP 5 – EXPERT

- Experts are expected to have extensive and substantial practical experience and applied knowledge of Systems Engineering so they can effectively advance the state-of-the-art.
- **PhD in Systems Engineering** program:
 - Provides opportunities to gain Expert-level knowledge and experience by conducting critical research with cutting-edge faculty who bring decades of practical academic and commercial expertise to solving real-world challenges.

Next Steps

- Adjudicate reviews and comments on the initial competency framework release.
- Develop “Guide to Competency Evaluation” (Annex E) to provide guidance on how individuals can evaluate themselves against the competency framework.
- Use the framework to develop Competency Models for various domains: SoS, SSE, Oil and Gas, Medical Devices, etc.
- Continue to explore use cases for how government, industry and academic organizations can use the framework’s evidence-based indicators to help identify, assess and develop the necessary knowledge, skills, abilities and behaviors at the appropriate levels in their workforce to enhance Systems Engineering effectiveness across the enterprise.

Questions?



WPI's State-of-the-Art Seminar in Systems Engineering

Development of Trustworthy and Secure Systems

WPI Campus, Gateway I – 60 Prescott, St.

Space is limited. Registrations will be accepted on a first come, first serve basis.

A trustworthy system is one for which there is assurance that it will perform as expected by the users, given attributes of interest such as dependability, security, reliability, availability, safety, security, resilience, and integrity. The speakers in this seminar have been invited to speak on the development of such systems, with a focus on the use of assurance cases as a means of increasing the confidence that the system will behave as intended.

Visit the link below for more information on speakers and to RSVP.

bit.ly/se-symposium-2018

Thank You!

For more information please contact:

Dr. Don Gelosh

+1-540-508-4774

dsgelosh@wpi.edu

